Julie James AC/AM Y Gweinidog Tai a Llywodraeth Leol Minister for Housing and Local Government



Llywodraeth Cymru Welsh Government

Ein cyf/Our ref: OAQ54825

Mandy Jones AM Assembly Member for North Wales National Assembly for Wales Cardiff Bay Cardiff CF99 1NA <u>Mandy.Jones@assembly.wales</u>

23 December 2019

Dear Mandy

During Plenary on 11 December, you raised concerns about information sharing between responsible persons and residents of the Celestia development in Cardiff Bay.

I am writing to confirm officials have contacted the managing agent for the Celestia development regarding resident engagement and shared concerns raised during our discussion.

All residents should expect to have their voices heard. Having good communication and an open dialogue with resident management companies, managing agents and residents is vital, not only for building safety but also for community cohesion and social well-being. As I outlined during discussions, this is an issue for which the responsible persons at Celestia development should continue to address.

I would encourage residents at the development to feed back any issues regarding resident communication to Celestia Management Company Limited and/or Parkmans (info@parkmans.co.uk).

Yours sincerely

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> Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1NA

Canolfan Cyswllt Cyntaf / First Point of Contact Centre: 0300 0604400 <u>Gohebiaeth.Julie.James@llyw.cymru</u> <u>Correspondence.Julie.James@gov.Wales</u>

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.