Eluned Morgan AS/MS
Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol
Minister for Health and Social Services

Ein cyf/Our ref: WQ90112

Andrew RT Davies MS
Member of the Senedd for South Wales Central

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Dear Andrew

Thank you for your recent written question asking if I will confirm which clinical digital infrastructure systems in the NHS are available in the medium of Welsh?

In line with Welsh language regulations, patient-facing digital services (for example websites and the NHS Wales App) are available bilingually.

The App uses the NHS England verification process so some elements go to that service and then back again. The DSPP team have a roadmap to deliver a full Welsh Verification service this Financial year working with NHS England.

Desktop and collaboration software available to staff are available with an English or Welsh interface, selectable by individual staff members; NHS Wales also provides Cysgliad, a Welsh language dictionary and grammar/spelling checker package. Clinical digital systems (for example pathology, radiology, GP clinical systems) are available to staff in English only, though they capture the patient's language choice and can produce communications (e.g., appointment letters) either bilingually or in the patient's language of choice.

Yours sincerely

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