



Llywodraeth Cymru
Welsh Government

Third Sector Scheme Wales



“ The Welsh Government is committed to recognising and promoting the Third Sector. The Welsh Government values the Third Sector for the contribution which the Sector makes to the long term economic, social, environmental and cultural well-being of Wales, its people and communities. ”

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This report provides an overview of the Welsh Government's implementation of the Third Sector Scheme during 2017-18.

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1. Foreword

The Welsh Government places great value on the Third Sector for the contribution it makes to the wellbeing of Wales, its people and communities. I am therefore pleased to present the 2017-18 annual report of the Welsh Government's actions in recognising and promoting the Third Sector.

The annual report provides us with an opportunity to tell the story of how this relationship continues to grow. It highlights some of the areas of work that the Welsh Government and the Sector are delivering jointly to enrich and bolster a relationship which has matured and grown since the birth of the National Assembly for Wales. The uniqueness of having a duty in the founding legislation for Wales to promote the Third Sector has always given us a strong foundation for action. However, this does not mean we can become complacent, particularly when faced with challenges such as Brexit and continued austerity.

Since taking over as Deputy Minister with responsibilities for the Voluntary Sector and Volunteering (part of the Third Sector) I have met with people leading Third Sector organisations who are empowered to do things which really make a difference to the lives of people, communities and their environment.

We continue to demonstrate our ongoing commitment to supporting the Third Sector through funding Third Sector Support Wales (comprising Wales Council Voluntary Action and 19 County Voluntary Councils covering all 22 Local Authority areas across Wales) providing the essential building blocks for these organisations to do what they do best: support individuals and groups through enabling volunteering, in addition to providing focused programmes and guidance on timely

issues such as governance and sustainable funding. This infrastructure is there for all of the Sector to draw on.

Looking ahead, we must be open and honest about the challenges we will face. As we approach Brexit, Third Sector bodies are responding to emerging changes and how they can support and enable the delivery of vital services to our communities. We all want to ensure services in Wales continue to deliver the highest possible standards to the people of Wales after we leave the EU. Last year the Welsh Government announced funding to better understand how the Brexit process could impact on community services in Wales to help the Third Sector and community groups plan for all eventualities. I am glad the Third Sector has access to the EU Transition Fund to address these challenges.

Whilst this Annual Report covers the period between April 2017 and March 2018, much of the work and activities in this report are snapshots of an ever-improving and collaborative way of working between the Sector and the Welsh Government. Many of the improvements to how we work and engage the Sector today started in the 2017-18 period and are beginning to bear fruit.

I would like to thank Third Sector Support Wales for the roll out of the new unified Volunteering Wales platform; the new Customer Relationship Management system to enable us to collect better data on the impact of the Third Sector; and work to develop the digital platforms such as <https://en.infoengine.cymru/> and <https://funding.cymru/> which will help organisations to access opportunities to diversify their funding sources.

These are important improvements to the Third Sector infrastructure which will benefit people and communities across Wales for years to come.

I am confident that our statutory Third Sector Scheme will continue to enable both the Welsh Government and the Third Sector to have the conversations and engagement we will need to help us to navigate the challenges Wales' communities face in the context of Brexit (and beyond).

As ever, volunteering remains at the heart of communities across Wales. I am always proud of the very many groups of people and individuals across Wales who give their time to support others. To those who do so much for others, I would like to say thank you on behalf of the Welsh Government. Please continue to inspire us by doing all that you can to continue to make Wales a country of active citizenship, caring and compassionate volunteers.



A handwritten signature in black ink that reads "Jane Hutt".

Jane Hutt AM

Deputy Minister and Chief Whip

2. View from the Sector

Wales Council for Voluntary Action (WCVA)

Wales has many strong communities where people support each other and take action to change things for the better. Wales also has areas of extreme deprivation and huge disparity of resource and opportunity. The Third Sector – volunteers, community groups and charities – is active in every community and makes a real difference to the fabric of our society.

The Third Sector is active 24/7 and is relied upon by individuals, families and communities alike. Groups who provide practical advice and support for children, families and older people. Charities who raise much needed funds to undertake research to improve people's health. Volunteers who give their time to tidy their local beaches or riverbanks, others who save lives at sea or on our mountains. From animal welfare and the environment, to arts, culture and heritage – from health and wellbeing to equality and diversity.

The Welsh Government set out its commitment and support for the independence of the Third Sector in a unique way – The Third Sector Scheme.

Since devolution in 1999, the Sector in Wales has been the envy of the UK, as this scheme gives us the opportunity to influence and engage with Welsh Ministers in order to help design and develop the best possible policies and legislation.

WCVA is the national membership body providing leadership and support to the Third Sector in Wales, we work in partnership with County Voluntary Councils active in every Local Authority to ensure that the Sector is best placed to meet the varied needs of communities across the country.

WCVA supports the facilitation of the Third Sector Scheme – working closely with members, partners, networks and the Welsh Government.

This report provides a range of information in the form of case studies and statistics to provide a comprehensive overview of work of the Sector and the Third Sector Scheme from 2017-18.

People get involved in the Third Sector because they care deeply about specific causes in their communities. Given the increasingly uncertain times we are living in, the ongoing dialogue and developing relationship between Welsh Government and the Third Sector in Wales has never been more important.



Peter Davies CBE
Chair



Ruth Marks MBE
Chief Executive

3. Purpose and Background – The Third Sector Scheme

3.1 What is the Third Sector?

The Third Sector spans virtually every facet of human interest. It includes community organisations, self-help groups, voluntary organisations, charities, faith-based organisations, social enterprises, community businesses, housing associations, co-operatives and mutual organisations to name only a few.

The Third Sector comes in the form of a range of institutional forms, including registered and unregistered charities, Companies Limited by Guarantee (which may also be Registered Charities), Community Interest Companies, Industrial and Provident Societies and unincorporated associations. Each organisation has its own aims, distinctive culture, set of values and way of doing things, but they all share some important characteristics in common, which are shown below.

The Third Sector spans virtually every facet of human interest. They all share some important characteristics in common, being:

Independent, non-governmental bodies; established voluntarily by citizens who choose to organise.



'Value-driven' and motivated by the desire to further social, cultural or environmental objectives, rather than simply to make a profit.



Committed to reinvesting their surpluses to further their social, cultural or environmental objectives.



We remain convinced of the case for viewing bodies with these characteristics as a distinctive "sector".

Active in every community across Wales.

32,000

**Voluntary
Organisations**

£3.8b

**Estimated Value
of Sector**

938,000

Volunteers

3.2 The Third Sector Scheme

The Third Sector Scheme is made under Section 74 of the Government of Wales Act 2006. This legislation requires Welsh Ministers to make a Scheme which is

a statement of Welsh Ministers' intent to support and promote, in the exercise of their functions as Welsh Ministers, the interests of relevant voluntary organisations.

The Third Sector Scheme

Sharing views and
information



Joint planning and design



Monitoring and evaluating
programmes and schemes



Ensure funding across
policy areas



A shared interest in the
way wider public services
interact with the third
sector



Cross cutting themes of the scheme:

- Tackling Poverty
- Sustainable Development
- Equalities
- Welsh Language.

The text of the legislation can be found at the link below: <https://www.legislation.gov.uk/ukpga/2006/32/section/74>

The Third Sector Scheme is designed to deliver a partnership between Welsh Government and the Third Sector which is intended to help us to develop and support processes which will ultimately lead to:

- **Stronger, more resilient, communities** – the way most people make a voluntary contribution to the vibrancy and regeneration of their communities, provide care and help build people’s confidence and skills; and the opportunities the Third Sector creates for employment and local enterprise.
- **Better policy** – the knowledge and expertise the Third Sector offers through its front-line experience to help shape policies, procedures and services.
- **Better public services** – the innovative and transforming role the Third Sector can play in making public services reach more people and become more sensitive to their needs.

Welsh Ministers expect all Cabinet Members, Deputy Ministers and officials to promote the interests of the Third Sector in their work and decision making. The Third Sector Scheme commits the Welsh Government to:

- maintain arrangements for meaningful engagement and consultation with the Third Sector
- maintain arrangements for supporting communities and volunteers
- maintain arrangements for supporting structures that allow the Third Sector to flourish
- seek to adhere to the Code of Practice for Funding the Third Sector (contained as an Annex to the Scheme).

It covers arrangements for consultation, working in partnership with the Sector and also funding.

<http://gov.wales/docs/dsjlg/publications/comm/140130-third-sector-schemeen.Pdf>

4. How The Welsh Government works with the Third Sector

Welsh Government is committed to the principle of:

- An independent Third Sector.
- The voice of the Sector in informing good policy.
- Recognising and promoting the Third Sector.



In 2016, the Welsh Government launched "*Taking Wales Forward*", a five-year Programme of policy objectives which we are delivering, followed by the release of "*Prosperity for All*" which set out specific areas of activity.

<https://gov.wales/docs/strategies/160920-taking-wales-forward-en.pdf>

"*Taking Wales Forward*" is all about what we hope to achieve within that five-year period, corralled into four distinct headings:

- Prosperous and Secure
- Healthy and Active
- Ambitious and Learning
- United and Connected.

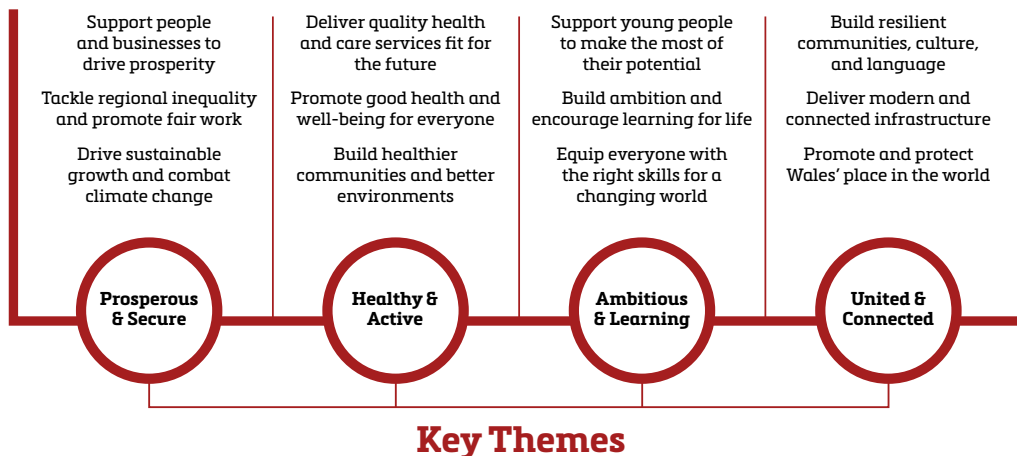
“Prosperity for All” sets out the actions we will take which will contribute to the delivery of the wider objectives set out above.

<https://gov.wales/docs/strategies/170919-prosperity-for-all-en.pdf>

We identified the following areas for priority action.

- Early Years
- Housing
- Social Care
- Mental Health
- Skills and Employability:

Well-being Objectives



Key Themes

‘Prosperity For All’ - the national strategy

The strategy sets out how we will deliver for Wales during this term - and set long-term foundations for the future.

‘Taking Wales Forward’ - The Programme for Government 2016-2021

The programme sets out what we will deliver for Wales during this Assembly term.



Well-being of Future Generations Act

The Act sets out the need for a long-term focus, and five ‘ways of working’ to guide the Welsh public services in delivering for people.

When developing *Prosperity for All*, we were clear that the Third Sector had a vital role in helping to deliver our actions and objectives, which is why the Sector is woven into the document in so many places.

Because of the wide variety of contributions from the Sector, it is not proposed to list them. An overview of progress on the actions taken to deliver our commitments can be found here.

<https://gov.wales/docs/strategies/181002-prosperity-for-all-annual-report-en.pdf>

4.1 What the Scheme Says

The Third Sector Scheme sets out how the Welsh Government (and its delivery agencies) and the Third Sector will work together in terms of:

- The sharing of views and information, through early identification and consultation processes, on the impact on the Third Sector of policy and future implementation and the contribution the Third Sector can make.
- Joint planning, design, monitoring and evaluation of programmes and schemes where there is Third Sector involvement.
- Funding across a wide variety of policy areas, directly and indirectly.
- A shared interest in the way wider public services interact with the Third Sector.

The Scheme also takes account of the cross cutting themes of Tackling Poverty, Sustainable Development, Equalities and the Welsh Language.

As part of our two-way dialogue, the Welsh Government and the Third Sector maintain various channels of communication and engagement with each other and the Scheme sets out the formal **arrangements for engagement across 5 areas**:

1. **Dialogue and co-operation** – agreeing practical arrangements or dialogue and exchange of information.
2. **Third Sector Partnership Council** – as the primary mechanism for engagement, which will consider matters such as the implementation of the scheme, facilitating consultation, consider strategic issues.
3. **Ministerial meetings** – complementing normal engagement with meetings that focus more tightly on high level issues that affect more than one Third Sector organisation.
4. **Third Sector involvement in policy development** – taking into account the implications on the Third Sector of new policies or changes in policy.
5. **Consultation** – agreeing procedures for consultation with the Third Sector.

These arrangements continue to be supported by the Wales Council for Voluntary Action and the Welsh Government. Areas 2 and 3 above are supported by a mutually agreed *Framework for Engagement*, the aims of which were detailed in Chapter 3 of the scheme (see Table 1).

The current Framework for Engagement was agreed by the Welsh Government and Third Sector Partnership Council (TSPC) in November 2014.

Table 1

The Framework for Engagement will:

- Connect and give ownership to TSPC members in determining and tracking the process and progress.
- Facilitate TSPC members in their task to engage with the wider Sector.
- Create a process which generates shared agendas and outcomes.
- Support more focused Ministerial meetings.
- Enable clearer outcomes for TSPC and Ministerial meetings.
- Add value to the contribution of both government and Third Sector.
- Maintain interest and commitment for both Third Sector and Ministers.
- Help both Ministers and Third Sector achieve their outcomes.
- Bring additional resources to the table.

Source: *Third Sector Scheme (2014, Welsh Government)*

4.2 What happened in 2017-18?

4.2.1 Dialogue and Co-operation

A good example of the “dialogue and cooperation” which took place between the Welsh Government and the Third Sector during this period was the development and roll – out of the Communities for Work programme.

The Communities for Work (CfW) programme is a £70.6m community-based employability service, supported by the European Social Fund (ESF) and co-sponsored by Welsh Government and Department for Work and Pensions (DWP), working with people furthest from the labour market.



Delivering a key objective for the Welsh Government, discussions were held with a range of stakeholders to develop and establish community-based employability projects working with the hardest to reach individuals in society, in the most deprived areas of Wales (as determined by Welsh Index of Multiple Deprivation (WIMD) 2014). Stakeholders included:

- Department for Work and Pensions (DWP)
- Local Authorities
- Third Sector organisations.



This provided a multi-agency, collaborative approach, ensuring CfW was delivered to maximum effect to tackle poverty through sustainable employment.

Since 2014, Wales Council Voluntary Action (WCVA) has held a key position as a member of the CfW Strategic Board. The Board meets quarterly and is responsible for the governance of the CfW programmes; providing strategic direction to the operations, both in development and delivery; and advice and reassurance on all aspects of CfW.

CfW continues to have a close working relationship with WCVA and are represented at the WCVA Economic Inactivity Board, looking at linking CfW and other programmes to minimise duplication and to identify gaps in provision. CfW officials are included in the pre-award consultation process for funding applications and asked to comment on potential Active Inclusion delivery plans.

In order to deliver CfW within Blaenau Gwent Local Authority, discussions were held between Welsh Government officials and Gwent Association of Voluntary Organisations (GAVO) to establish 4 delivery teams in their communities.



4.2.2 Third Sector Partnership Council (TSPC)

The Third Sector Partnership Council (TSPC) is the primary mechanism for engagement, which considered matters such as the implementation of the scheme,

facilitating consultation and strategic issues (some of which are mentioned below). Representation covered 25 distinct areas on interest. They are:

Area of Interest	Representative Organisation
Advice and Advocacy	Independent Advice Providers Forum
Animal Welfare	Animal Welfare Network for Wales
Arts, Culture and Heritage	Voluntary Arts Wales
Asylum Seekers and Refugees	Welsh Refugee Council
Children and Families	Children in Wales
Community	Building Communities Trust
Community Justice	Community Justice Cymru
Disability	Wales Disability Reference Group
Education and Training	Adult Learning Wales
Employment	Siawns Teg
Environment	Wales Environment Link
Ethnic Minorities	BAME Alliance
Gender	Women's Equality Network Wales
Health, Social Care & Wellbeing	Health, Social Care, Wellbeing and Sport Planning Group
Housing	Homes for All Cymru
Local and Regional Intermediaries	CVC Cymru
International	Welsh Centre for International Affairs
Older People	Age Cymru
Religion	Interfaith Council for Wales
Sexuality	Stonewall Cymru
Social Enterprise	Social Enterprise Network
Sport and Recreation	Welsh Sports Association
Volunteering	Volunteering Wales Network
Welsh Language	Mentrau Iaith Cymru
Youth	Council for Wales Voluntary Youth Services

In 2017-18 the TSPC began looking at how it worked, the areas it covered and what partners' expectations were for what it could deliver as a vehicle for change.

The Council met on 7 March 2018, with discussion including "Austerity", asset transfer, how to empower communities, and the importance of real empowerment of people and places in order to improve their lives. There was also discussion around how the engagement between the Welsh Government and the Third Sector could continue to be improved.

The Cabinet Secretary for Local Government and Public Services Alun Davies AM, listened to the Sector's views around:

- Public recognition for the contribution they are making within their communities.
- How we should engage and work with the many small Third Sector organisations who are not in receipt of public funding, but who still have a vital role to play in supporting people and communities.
- Where public services are provided through Third Sector organisations, for example, via Local Authority funding of service provision through a local community group or charity, small changes which could be made to policies and practice which would allow services to run more smoothly with less oversight.
- The importance of attracting young people to participate and be empowered in our communities as volunteers and community leaders to ensure that we are able to maintain the traditions of communities looking out for each other which continue to characterise the Welsh spirit and empower communities.
- Public Sector funding commitments and priorities – now and in the future.

4.2.3 Ministerial Meetings



Ministerial meetings complement day-to-day engagement Welsh Government officials and Third Sector representatives with meetings which focus on strategic policy issues that affect more than one part of the Third Sector.

In 2017-18 there were several meetings between Welsh Ministers and Third Sector organisations under the auspices of the Third Sector Scheme.

In addition to this, Welsh Ministers engaged with Third Sector organisations in many different ways outside these formal meetings – including visits to organisations, attending events and conferences, and via direct correspondence or meetings with individual groups or organisations to hear more specifically about issues which affected them.

Records of these ministerial meetings can be found on the Welsh Government website at <https://gov.wales/topics/people-and-communities/voluntarysector/ministers/?lang=en>

As an example of the kind of issues that were discussed at these meetings, at his meeting with the Sector in February 2018, the Cabinet Secretary for Economy and Infrastructure, Ken Skates AM, discussed the importance of the Welsh Government Economic Action Plan (EAP) and the role of the social economy and support to be provided by Welsh Government in its implementation.

4.2.4 Consultations



Welsh Ministers have committed to procedures for consultation on policy changes and new policy developments which affect the Third Sector including:

- opportunities for continuing discussion between Third Sector, volunteering interests and Welsh Government to foster early understanding and involvement in policy development
- consultation arrangements that normally allow adequate time for wider consultation with networks and service users
- supporting the role of umbrella bodies and intermediaries in facilitating consultation
- feedback to respondents on the replies to and outcomes of the consultation

- opportunities for the sector to continue to be involved at the implementation and evaluation stages of the policy.

There were 89 consultations published between 1 April 2017 and 31 March 2018 including consultations on:

- Discounted bus travel for younger people
- Draft Supporting People programme guidance and outcomes framework
- Enabling Gypsies, Roma and Travellers
- Phase 2 implementation of the Regulation and Inspection of Social Care (Wales) Act 2016
- National standards and outcomes framework for children and young people.

From the 5 examples listed above, a total of 62 responses from Third Sector organisations (national and local) were received. To view closed consultations and the Summary of Responses Received on the Welsh Government website please follow:

https://beta.gov.wales/consultations?keywords=&field_consultation_status=2&All_=All&published_after=&published_before=&page=0



4.2.5 Policy Development

An example of good Third Sector involvement in “Policy Development” during this reporting period was Welsh Government’s work around Domestic Energy and Fuel Poverty

In December 2016, the Welsh Government published an outcome summary report from a consultation undertaken earlier in the year to inform the development of a future demand led fuel poverty scheme.

The consultation included workshops attended by Third Sector organisations in the UK Energy sector and those providing advice services.

The engagement with organisations such as the National Energy Action (NEA), Citizens Advice Cymru and the Energy Savings Trust continued throughout 2017-18 as the proposals for a new demand-led scheme were developed and implemented.

As the Warm Homes Programme Nest scheme was being developed, and Regulations governing the scheme were being amended, the Welsh Government continued to maintain an open dialogue with key partners and those with a specific interest in this area of activity in the Third Sector to ensure that the proposals met the needs of the people of Wales.



Impact assessments on the proposals for a health conditions pilot for the Nest Scheme were prepared, with Third Sector organisations invited to contribute.

The Welsh Government has publicly supported the Warm Homes Campaign led by the NEA in Wales and has funded Energy Savings Trust in Wales as part of the contracting arrangement for the Warm Homes Programme Nest Scheme.



5. Supporting the Third Sector to flourish

Welsh Government, through its core funding of Third Sector Support Wales (TSSW) a partnership comprising the Wales Council for Voluntary Action (WCVA) and the 19 County Voluntary Councils (CVCs) across Wales, supported a Third Sector Infrastructure which represented, promoted, supported and was accountable to the Third Sector at all levels.

This support was focused around 4 key pillars of activity; Volunteering, Good Governance, sustainable funding and engagement and influencing with public service partners.

WCVA also ran a national Helpdesk service, which provided assistance to the enquirer or signposted them to others for further help: (0800) 2888329.



Cefnogi Trydydd Sector Cymru
Third Sector Support Wales

<http://thirdsectorsupport.wales/>

Third Sector Support Wales (TSSW) supports voluntary organisations, volunteers and volunteering at local, regional and national levels.

5,256 Volunteers placed with Welsh Government funding support to Third Sector Support Wales in 2017-18.

Over **900,000** sheets on running and managing organisations downloaded from TSSW websites

150,000 enquiries on good practice in managing volunteers responded to by TSSW

£27.3m Distributed grants to Third Sector from Welsh Government and others

900 training courses were arranged, with over **10,000** participants

TSSW supported national and local organisations to source over through a range of grant/loan schemes

£39.9m

5,240 Young volunteers achieved MV 50 hour certificates, and 700 achieved 200 hours of volunteering

5.1 Supporting Volunteering



Gwirfoddoli Cymru
Volunteering Wales



www.volunteering-wales.net is a website for people hunting for volunteering opportunities across Wales. It is funded by Welsh Government and managed by WCVA, who work with Volunteer Centres and volunteer-involving organisations.

Volunteer Centres provided advice and guidance to volunteers through the website, face-to-face, by telephone, email and social media. They, along with volunteer-involving organisations, offered training in both personal and professional development, with volunteers receiving certificates and qualifications.

In addition to this volunteering infrastructure WCVA also administered The Volunteering Wales Grant (VW) which:

- supported formal volunteering projects to recruit, support, train and place new volunteers
- encouraged good practice in volunteering
- supported the development of volunteering in under-developed areas such as underrepresented groups, areas with fewer opportunities or types of volunteering opportunities.

Grants were available through this grant fund towards the costs of a volunteer coordinator, volunteer training and travelling expenses, and some capital items.

Volunteering Wales continued to support young people to get involved in volunteering in a number of ways, including via Youth Volunteering Advisers based in the Volunteer Centres around Wales. YVAs offered advice and information about how to become a volunteer. They enabled young people to talk to about what they wanted to do and what they wanted to get from their experience.

More information on Volunteering can be found in Chapter 6 of this report.

5.2 Good governance and effective trustees

Trustees provided leadership, clarity and accountability across the Third Sector. Both the Welsh Government and TSSW were committed to ensuring trustees received all the support necessary to be effective in their roles.

They accessed this support in a variety of ways, from training to seminars and workshops, as well as updates from websites, e-bulletins, newsletters and social media. Further information on the number of interventions offered can be found at Section 5.9 of this Report.

5.3 Sustainable Funding

TSSW helped organisations secure funding to achieve their goals, whether their goals are to secure grants, procured contracts or loan finance.

In 2017-18, support and guidance for the sector included funding searches; practical assistance with funding applications; diversification of income; fundraising; business planning; financial management; tendering; trading; and joint working.

5.4 Engagement and influencing – giving the sector a voice

TSSW worked to ensure the Third Sector could contribute to policy at all levels of decision-making. Further information on the contributions made to policy development and the number of partnerships engaged with can be found in Section 5.9 of this Report.

At national level, this voice was facilitated through strategic planning groups and networks and forums, while information on relevant consultations was promoted through a range of infrastructure communication channels.

CVCs were involved in key public sector partnerships in their areas, and worked to ensure the sector had an input into emerging regional partnerships.

In addition to these 4 key pillars of support Welsh Government funding to TSSW also enabled help in 3 important areas.

5.5 Partnership Capacity Fund

The Welsh Government has always been keen on empowering participation and continued to provide funds to ensure Third Sector organisations of all sizes, from small local community group organisations to the larger umbrella-type national organisations, had opportunities raise their views or to contribute their advice to help develop policies.

A Total of £87,545 went was shared among each of the area of interest representatives who sat on the TSPC as outlined above in Section 4.2.2 of this Report. Information on how this funding was used can be found at Section 5.9 of this Report.

5.6 Safeguarding

Safeguarding is about protecting children and adults from abuse or neglect and educating those around them to recognise the signs and dangers.

The Social Services and Well-being (Wales) Act introduced a strengthened, robust and effective partnership approach to safeguarding.

One of the most important principles of safeguarding is that it is everyone's responsibility. Each professional and organisation must do everything they can, to ensure that children and adults at risk are protected from abuse.

As part of its support for the Sector, the Welsh Government provided £114,500 to enable advice and guidance to be delivered to those supporting or working with children and/or vulnerable adults who may potentially be at risk.

5.7 Change Fund

Third Sector organisations need to evolve to be able to meet ever-changing needs on methods of delivering services.

The Welsh Government worked with the Sector to identify areas for development and provided funds to enable this necessary work to be completed. This included a new unified Volunteering Wales platform; the new Customer Relationship Management to enable us to collect better data on the impact of the Third Sector; and work to develop the digital platforms such as <https://en.infoengine.cymru/> and <https://funding.cymru/> which will help organisations to access opportunities to diversify their funding sources.

5.8 Funding provided to support TSSW in 2017-18

Allocations	
TSSW – Wales Council for Voluntary Action, County Voluntary Council and Volunteering Centre Core Funding – See table below for individual County allocations	£4,464,695
Wales Council for Voluntary Action Core Funding	£786,113
Volunteering Wales Fund	£1,331,112
Third Sector Safeguarding Support	£114,500
Third Sector Change Fund	£81,500
Partnership Capacity Fund – grants to TSPC networks	£87,545
TOTAL	£6,079,352

Funding support for individual Country Voluntary Councils

Region	CVC	Core	YLG	Region
Betsi Cadwaladr (North Wales)	Conwy	£152,481	£4,000	£960,880 £24,000
	Denbighshire	£151,771	£4,000	
	Flintshire	£156,530	£4,000	
	Gwynedd	£199,089	£4,000	
	Isle of Anglesey	£148,573	£4,000	
	Wrexham	£152,435	£4,000	
Hywel Dda (West Wales)	Carmarthenshire	£172,217	£4,000	£480,667 £12,000
	Ceredigion	£154,316	£4,000	
	Pembrokeshire	£154,134	£4,000	
Powys	Powys	£315,957	£4,000	
ABMU	Bridgend	£150,074	£4,000	£497,428 £12,000
	Neath Port Talbot	£152,193	£4,000	
	Swansea	£195,161	£4,000	
Cardiff & Vale	Cardiff	£185,539	£4,000	£350,270 £8,000
	Vale of Glamorgan	£164,731	£4,000	
Cwm Taf	Merthyr Tydfil	£144,824	£4,000	£326,084 £8,000
	Rhondda Cynon Taff	£181,260	£4,000	
Gwent	Gwent	£583,797	£16,000	£747,296 £20,000
	Torfaen	£163,499	£4,000	

This is not the only funding provided to Third Sector organisations across Wales. The Welsh Government provides support, core funding and project funding to many other Third Sector organisations.

In many cases these funds relate to specialist areas of work and the funding is agreed by the appropriate Welsh Government Cabinet Secretary. Further summary information about this wider funding is provided in Chapter 6.

5.9 TSSW Performance in 2017-18

We are sometimes asked why we core fund Third Sector organisations. As an example of the kind of things we ask our funding

recipients in the Third Sector to do for our investment, here are some performance figures from TSSW in 2017-18.

<p>Volunteering</p>	<p>5256 volunteers placed 2540 young volunteers achieved MV 50 hour certificates, and 700 achieved 200 hours of volunteering</p>	<p>Volunteering Wales Grants were awarded to 49 projects across Wales for activity for 1 April 2017 – 31 March 2018, which placed 2390 people, who recorded 201,162 hours of volunteering.</p> <p>Youth Led Grant panels, involving 158 young people as grant makers, allocated £93,614 to 157 youth-led social action and volunteering projects, involving 2339 young volunteers.</p> <p>Molly, 17, a member of the Flintshire Youth Led Grant panel said:</p> <p><i>‘Being part of the grant enables me to see what is going on in my county. It opens my eyes to many issues within the community. It gives me a purpose and sense of comfort knowing that I have assisted others’</i></p> <p>Local Volunteer Centres placed 5256 volunteers, and worked to provide information, guidance and good practice to organisations who sought to recruit and manage volunteers effectively; and supported potential volunteers to apply for appropriate opportunities.</p> <p>National and local volunteering celebration events were held Volunteer’s Week and other times of the year.</p>
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<p>Good Governance</p>	<p>5889 trustee enquiries responded to</p>	<p>A bank of trustee and governance information sheets were all reviewed to provide up to date guidance for groups.</p> <p>CVCs provided information, guidance and training on good governance and offered one-to-one sessions with local groups to help them address issues and be signposted to more specialist advice where necessary. Development Officers worked with groups to provide information and guidance on setting up and running a charity, including help with setting a Constitution, guidance with community asset transfer, managing people, fundraising etc.</p> <p><i>"The library wouldn't be where it is today without the guidance of Interlink. Thank you for still being there with us".</i></p> <p><i>"I have had an email this morning accepting our application to register Dylan Gunner's Wish as a charity ... I can't tell you how thrilled we are, and I am so incredibly grateful for your help with the application"</i></p> <p>WCVA provided a specialist safeguarding information, advice and training service, and worked collaboratively with CVC Safeguarding Ambassadors to support local groups.</p> <p>WCVA worked with national stakeholders including the Charity Commission, the UK Charity Governance Code Group, Information Commissioner's Office etc, to provide intelligence about and to the sector in Wales.</p> <p>With the implementation of the new General Data Protection Regulation in May 2018, providing information and guidance to enable the Sector to prepare was a key focus of our work.</p> <p>During Trustee's Week in November 2017, TSSW partners collaborated to hold events across Wales to promote the UK Charity Code of Good Governance.</p> <p>All TSSW partners promoted the PQASSO quality standard and were committed to achieving PQASSO Level One by March 2019.</p>
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<p>Sustainable Resources</p>	<p>£27.3m provided through grants and loans schemes</p> <p>CVC Development Officers helped groups to secure £39,931,517</p>	<p>TSSW partners held 218 funding events, involving 3501 participants, including local funding fairs. Funding was also a key theme of WCVA’s annual event, Gofod3.</p> <p>Collaboration occurred with major funders in all areas. These were primarily in the form of meet the funder events with Big Lottery Fund, Sport Wales, Heritage Lottery Fund, Children in Need, People’s Health Trust, Lloyds Foundation & Waterloo Foundation and Local Giving.</p> <p>TSSW partners collaborated with other agencies to provide specialist support including Wales Cooperative Centre, Development Trust Association, Social Business Wales, Institute of Fundraising, Housing Associations, and Community Foundation in Wales.</p> <p>A suite of workshops and training courses were also held to support organisations around strategic planning, fundraising skills and full cost recovery.</p> <p>In July 2017, the first round of regional TSSW engagement events were designed and delivered in partnership between WCVA and CVCs at three locations across Wales in Powys, Merthyr and Flintshire. Focussed on the sustainable funding pillar of TSSW activity, the themed events, ‘Fundraising for the Future’, featured input from the Fundraising Regulator and the Institute of Fundraising Cymru and were attended by over 100 delegates.</p>
<p>Strategic engagement and influencing</p>	<p>1298 Third Sector networks/forums supported</p>	<p>TSSW partners facilitated a range of channels that supported the Sector to have an influential voice in public policy and services. This included themed Third Sector networks, which offered opportunities for Third Sector groups and organisations to share information, collaborate, and coordinate influence and representation.</p> <p>These networks enabled TSSW partners to have regular engagement with its members, and a wide range of organisations, and share a broad perspective of issues across the Sector through its influencing activities on local, regional and national programme boards and partnerships. The networks also provided a forum for elected Third Sector ‘representatives’ to engage with a wide network of Third Sector stakeholders.</p>

		<p>CVCs were members of each Public Services Board (PSB) and provided a local member for each Regional Partnership Board (RPB).</p> <p>WCVA facilitated the Third Sector Scheme, including the Third Sector Partnership Council (TSPC) meetings with the Minister with responsibility for the Third Sector, and meetings between each Minister and relevant Third Sector networks.</p> <p>WCVA's annual event, Gofod3, was held on 7 March 2018 and featured a series of seminars which related to policy topics of interest to the Third Sector. It brought together peers to learn about and discuss key issues, which included:</p> <ul style="list-style-type: none"> • Relationships between public bodies and the Third Sector • The Wales Open Government Network • An Adverse Child Experience informed-Wales • Women in Parliament • Empowering communities to use the Future Generations Act • Social Prescribing • Hearing from the Cabinet Secretary for Local Government and Public Services • The launch of the Third Sector Data Hub • Brexit <p>WCVA launched the Third Sector Data Hub, which provides up to date statistics about the Third Sector in Wales.</p>
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Case Study

An example of TSSW supporting good governance in the Third Sector – Third Sector Skills Project – Helping the Sector recruit trustees



The Third Sector Skills project (TSS) was created due to anecdotal evidence Powys Association of Voluntary Organisations (PAVO) had collated around the difficulty of finding and keeping trustees, directors and committee members in Third Sector organisations.

The initial months of the project involved looking at the evidence we had already and expanding on it to explore the main issues organisations face – recruiting trustees under 50; using social media; lack of time and capacity; lots of vacant roles and knowing different ways to recruit new trustees.

TSS worked with organisations to create digital recruitment packs for use on social media as well as print media. These have been very successful and have enabled organisations to target their memberships and/or community area.

One of the key areas the project is working on is the stigma of becoming a trustee. Most young people assume it is something you can be involved with once you have retired, whereas some organisations see young trustees as a token gesture and do not see the positive impact a young person could bring to the Board. The project is working with the

Young Farmer Clubs, sixth forms and colleges to tackle this and to give young people the opportunity to shadow a trustee board. In return the boards receive the perspective of a young person, as well as the skills they bring. The project supported 22 placements of people under 40 between 17 December and March 2018.

Brecon Volunteer Bureau were keen to recruit younger trustees and with the help of TSS a young trustee, Laura, took a role on their Board. BVB Office Manager Francesca said:



'It has made a real difference to our board of Trustees as, although only one person is retired, the average age is fairly high, so it is good to have a fresh perspective and a youthful outlook among us to complement the experience of others. She has proved very capable and reliable, made some excellent suggestions and volunteered to be Secretary. The IT and social media skills of younger people are particularly useful to have and also advice on how younger people engage with charities such as ours.'

Good governance is also a priority for trustee boards. PAVO and the Third Sector Skills project support these organisations with training for new trustees and mentor support for tasks the boards have needed specialist support in. This has meant organisations can increase their capacity and improve their governance.



6. Supporting Communities and Volunteering

Volunteering can give a sense of purpose

Volunteering can provide career experience

Volunteering can advance your career

The Welsh Government regards volunteering time and expertise to support others (free of charge to the person or community or group, without financial benefit to the volunteer) as an essential characteristic of good citizenship.

Volunteering is ultimately about helping others and having an impact on people's wellbeing. Volunteers often get as much out of the experience as the individuals and communities they help.



In 2017-18, there were around 938,000 persons engaged in voluntary activity across Wales, which continued our tradition of supporting others within our communities (see footnote).

The Welsh Government recognised the value and impact volunteering has on the lives of people across communities and provided funding to ensure there were avenues of support for those wishing to do what they could for others.

We are also mindful of the very real benefits to individuals volunteering can bring, a few of which are set out below:

- **Volunteering can give a sense of purpose – something to do which benefits both the person volunteering and the person/cause they are helping.**
Having “nothing to do” can have a very negative impact on a person’s sense of self-worth. While it can be challenging, with obstacles to overcome, the journey to achieving positive results can in and of itself be beneficial. At the other end of the scale, there is nothing better than a helping hand.
Volunteers have the power to make life better for all of us.
- **Volunteering can provide career experience**
Getting and keeping a job is the very best way to improve the quality of individuals’ lives. For those seeking employment opportunities, volunteering offers the chance to try out a new career without making a long-term commitment. It offers an opportunity to gain experience in a new field, and to learn new skills. Many volunteering opportunities provide extensive training. Having increased experience and desirable skills strongly enhances applicants’ chances in a competitive job market.
- **Volunteering can advance your career**
For the already employed, volunteering can help to develop experience in an area of interest and meet people in the same field. Volunteering provides an opportunity to practice important skills used in the workplace, such as teamwork, communication, problem solving, project planning, task management, and organisation.

Want to Volunteer?

<http://www.volunteering-wales.net/why-volunteer/>

Looking for Volunteers?

<http://www.volunteering-wales.net/organisations/>

Wales Council for Voluntary Action’s Third Sector Statistical Resource for 2016

<http://www.wcva.org.uk/about-us/news/2016/08/third-sector-statistical-resource-2016>

Case Study

Fundraising for St David's Hospice



St David's Hospice is a local charity providing hospice care to adult patients across Conwy, Gwynedd and Anglesey. We deliver free, high-quality, specialist palliative care to patients with advanced illnesses, their family and carers.

More than 350 people give their time to volunteer for St David's Hospice each year. Over £525,000 is saved, thanks to the volunteers donating their time and skills free of charge.

The Summer Fete is one of many fundraising events which take place throughout the year. Pictured are our volunteers Lorraine and Donna putting a smile on the faces of visitors at our annual event.

Case Study

Give and Gain – Employees Volunteering Days



Give & Gain week enabled businesses to connect with their communities through employee volunteering. Green Days hosted three events for Welsh Government, MotoNovo Finance, Lloyds Bank, and ACT Training.

Groups worked alongside adults with learning disabilities to make improvements to Forest Farm Country Park in Cardiff. Together they created a wildlife pond, raked hay to make way for next year's wildflowers, removed invasive bluebells, and weeded the cottage garden.

86 volunteers took part, contributing 516 hours. Each event was finished with a session of Tai Chi to unwind after a hard day's work!

7. Welsh Government Funding and Support for Third Sector Organisations – 2017-18

The Welsh Government **Managing Welsh Public Money** and **Code of Practice for Funding the Third Sector** provide explanatory notes on the types of funding the Welsh Government uses to support Third Sector organisations.

- **Grant in Aid or “Grant”**
- **Procurement**

Everyone working in public services must be aware of the need to manage public resources responsibly, and in the public interest.

Managing Welsh public money sets out the framework and principles which must be applied by the Welsh Government, its sponsored bodies, the NHS in Wales, its commissioners, the Education Workforce Council, Estyn and the Welsh Government’s subsidiary bodies. Further detail can be found at: <http://gov.wales/docs/caecd/publications/160201-managing-money-en.pdf>

What’s in the Code?

The Welsh Government’s **Code of Practice for Funding the Third Sector** (the Code) governs how the Welsh Government and its agents should approach funding of the Sector.

The Code sets out the types of funding the Welsh Government provides, the principles upon which funding decisions should be based, and the terms and arrangements under which funding should be offered.

<http://gov.wales/topics/people-andcommunities/communities/voluntarysector/publications/third-sectorsche/?lang=en>

Welsh Government Sponsored Bodies and Local Authorities are encouraged to develop their own codes of practice on funding the Sector.

Welsh Government Spend on the Third Sector in 2017-18

In 2017-18 the Welsh Government spent £323.1m on direct funding of the Third Sector (Grant and Procured expenditure).

This does not include indirect payments made to Third Sector organisations where the Welsh Government has provided funding to another organisation, for example a Local Authority, which may have subsequently funded Third Sector organisations.

The Third Sector was successful in attracting £45.3m in 2017-18 in procurement expenditure. This is in addition to the £294m the Third Sector has secured in direct Welsh Government procurement expenditure since 2012-13.

8. Looking forward to 2018-19

Our focus for 2018-19:

We will maintain our commitment to engage and support the Third Sector to develop policy and deliver for Wales



We will do all we can to show the impact volunteers can have in building communities through donating their time



We will continue to Support the Third Sector to share resources and work collaboratively



We will continue to Build a legacy of voluntarism across Wales



9. Further Information

For information on Welsh Government support for the Third Sector, visit:

www.gov.wales/topics/people-and-communities/communities/voluntarysector/?lang=en

For information about volunteering, please go to

www.volunteering-wales.net

or visit your local County Voluntary Council or Volunteer Centre.

www.wcva-ids.org.uk/

Alternatively contact the Third Sector Unit at

thirdsectorqueries@gov.wales or telephone (0300) 062 8274.

For information on other grant programmes, please contact Wales Council for Voluntary Action (WCVA) on (0800) 2888329 or visit their website at www.wcva.org.uk

For further information on Third Sector Support Wales, visit their website at

www.thirdsectorsupport.wales/



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Mae'r ddogfen yma hefyd ar gael yn Gymraeg. / This document is also available in Welsh.