## **Complaints**

8 November 2018

### Request for Information.

Cynulliad Cenedlaethol Cymru National Assembly for Wales



Thank you for your request received on 12 October in which you asked:

Could you provide the following information.

- 1. Complaints made to the Assembly commission about Mohammad Asghar AM
- 2. All correspondence between the Assembly commission and Mohammad Ashgar AM between 27/9/18 and 11/10/18
- 3. All correspondence between the Assembly commission and the provider of dignity and request training sessions between 27/9/18 and 11/10/18
- 4. All correspondence between the Assembly commission and the Conservative Assembly group relating to Mohammad Asghar AM between 27/9/18 and 11/10/18

We hold no recorded information relating to question 1 or 4 of your request. The attached PDF document provides you with information relating to the two remaining questions.

Some of the information contained in the PDF document constitutes personal data. Names, email addresses, telephone numbers and mobile number have been redacted from this disclosure. Personal data, is subject to the 'personal information' exemption under Section 40 of the Freedom of Information Act 2000 (FOIA). The information which has been redacted is exempt from disclosure under section 40 - disclosure of personal data would be in breach of the General Data Protection Regulation (GDPR) and the FOIA. Further reasoning for this is in the annex to this letter.

Yours sincerely

Bae Caerdydd Caerdydd CF99 1NA Cardiff Bay Cardiff CF99 1NA

Ffôn/Tel: 0300 200 6544

E-bost/Email: Ceisiadau-gwybodaeth@cynulliad.cymru

Information-request@assembly.wales

Freedom of Information Manager National Assembly for Wales Your request has been considered according to the principles set out in the <u>Code of Practice on Public Access to Information</u>. If you have any questions regarding this response please contact me. If you feel you have cause for complaint, please follow the guidance below.

### Cause for concern or complaint with your FOI response?

If you are dissatisfied with the Assembly's handling of your request, you can request an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Freedom of Information Manager at:

Information-request@assembly.wales or in writing to The National Assembly for Wales Governance and Assurance Cardiff Bay Cardiff
CF99 1NA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

#### **ANNEX**

# Section 40 FOIA: disclosure of personal data would be in breach of the GDPR

The definition of personal data in the GDPR, being:

"any information relating to an identified or identifiable person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person".

The information captured by this request relates to Assembly Member Support Staff and the email addresses and contact details of Assembly Commission staff, as well as individuals external from the Assembly. Releasing this information could leave individuals identifiable.

Personal information is exempt from disclosure under section 40(2) and section 40(3A)(a) of the FOIA where disclosure would contravene one or more of the data protection principles within the GDPR. The principle relevant on this occasion is the first data protection principle, which is set out below.

The first data protection principle as set out in Article 5 of the GDPR states that:

"Personal data shall be processed lawfully, fairly and in a transparent manner in relation to the data subject ('lawfulness, fairness and transparency')".

In addressing whether a disclosure would be fair, we have considered the consequences of disclosure, the reasonable expectations of the data subjects whose personal data would be disclosed and the balance between their rights, our duties and any legitimate interest in disclosure.

Our conclusion is that a disclosure would be unfair. The people captured by this request do not have public facing roles and would have no expectation that their contact details would be shared as part of a request. The external people have also shared their personal mobile telephone numbers with members of the HR team, and again, we do not think it is appropriate for this information to be released.

Notwithstanding my view as to fairness, I went on to consider Article 6 of the GDPR. None of the legal bases in Article 6 is relevant other than Article 6(1)(f), which allows the processing of personal data if:

"processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child."

This condition involves a three-part test:

- there must be a legitimate public interest in disclosing the information;
- the disclosure must be necessary to meet that public interest; and
- the disclosure must not override the interests, fundamental rights or freedoms of the data subjects.

We have given careful consideration to the relevant interests which include: the Assembly's obligations under the GDPR and the Data Protection Act 2018; your right to access this information; the nature of the individuals' roles and their right to privacy; and the public interest in this information being disclosed.

There is a legitimate public interest in transparency in general terms as regards the operation of the Assembly Commission. However, we can see no legitimate public interest in disclosing the personal data of members of staff, which is why we are disclosing a redacted version of the calendar appointments and emails captured by your request.

We did not, therefore, consider the remaining two parts of the tests. Our conclusion is that it would not be possible to meet one of the legal bases in Article 6.