

Senedd Building

13 February 2019

Request for Information.

Cynulliad
Cenedlaethol
Cymru
National
Assembly for
Wales



Thank you for your request received on 24 January in which you asked:

Here are the questions I have about the Senedd building.

FOI questions:

- 1. How many glass panels (i.e. windows – internal and external -- that need cleaning regularly) are there in the building?*
- 2. If you were to take out all of the glass panels and put them side-by-side, how big would the combined total be – in square feet (or metres)?*
- 3. What is the window cleaning company currently employed that carries out the cleaning?*
- 4. What size is the physical building (height and total floor space in square feet or metres)?*
- 5. How much does it cost to clean all of the glass panels the building has? A preferably answer would be an annual cost, but if the cleaning isn't every year, then how much every effort costs would be appreciated.*
- 6. How often are the glass panels cleaned, and on average, how long does this take and how many cleaners are needed?*
- 7. Are there any special hazards the cleaners need to be aware of when cleaning the glass panels of the building? Or specific instructions that may be of interest that are unique to it? (For example, are there specific cleaning agents that need to be used, or others that cannot be used, or things that must be done for health and safety reasons.)*
- 8. How much is spent on cleaning the building altogether in a given year? (This does not have to be solely about cleaning glass panels or windows).*
- 9. Who pays for the cleaning? (i.e. taxpayer or private expenses)*

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Our response to your questions are as follows:

1. *How many glass panels (i.e. windows – internal and external -- that need cleaning regularly) are there in the building?*

Information not held.

2. *If you were to take out all of the glass panels and put them side-by-side, how big would the combined total be – in square feet (or metres)?*

Information not held.

3. *What is the window cleaning company currently employed that carries out the cleaning?*

The window cleaning is currently contracted to Total Support Services who sub-contract the work to Clear Choice. Total Support Services is listed on our [contract schedule](#).

4. *What size is the physical building (height and total floor space in square feet or metres)?*

Internal height = 14.5 metres.

Total floor space = 57,100sq ft.

5. *How much does it cost to clean all of the glass panels the building has? A preferably answer would be an annual cost, but if the cleaning isn't every year, then how much every effort costs would be appreciated.*

Annual cost for Senedd window cleaning is £17,162.40.

6. *How often are the glass panels cleaned, and on average, how long does this take and how many cleaners are needed?*

The main cleans are undertaken on a quarterly basis by a team of 6 which takes 1-2 days.

7. *Are there any special hazards the cleaners need to be aware of when cleaning the glass panels of the building? Or specific instructions that may be of interest that are unique to it? (For example, are there specific cleaning agents that need to be used, or others that cannot be used, or things that must be done for health and safety reasons.)*

Latchway mansafe system is to be utilised to allow safe access to some areas. Environmentally friendly substances are used along with de-ionised water.

8. *How much is spent on cleaning the building altogether in a given year? (This does not have to be solely about cleaning glass panels or windows).*

Our contracted office cleaning costs for the Assembly estate are not currently split out per building so we do not hold separate cleaning costs for the Senedd building.

9. Who pays for the cleaning? (i.e. taxpayer or private expenses)

The National Assembly for Wales Commission.

Yours sincerely

**Freedom of Information Manager
National Assembly for Wales**

Your request has been considered according to the principles set out in the [Code of Practice on Public Access to Information](#). If you have any questions regarding this response please contact me. If you feel you have cause for complaint, please follow the guidance below.

Cause for concern or complaint with your FOI response?

If you are dissatisfied with the Assembly's handling of your request, you can request an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Freedom of Information Manager at:

Information-request@assembly.wales or in writing to

The National Assembly for Wales

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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

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